

Personal data

We keep personal data upon contacting us to provide you with a quotation or information we have collected as part of completed or ongoing contract work. This data will be held securely on our systems, and we may contact you in the future to review your ongoing requirements.

You have the right to ask for a copy of your data held by us. You also have the right to require us to correct any inaccuracies in your data or remove your details altogether.

Why do we collect your personal information?

We collect information to help manage the services we provide, we'll contact you about the following:

- Important information such as invoices, Purchase Orders or quotes
- Euro Resin Solutions products, services and promotions
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The type of Information do we have?

The information we have about you is limited to only what we need to provide our services effectively.

This information includes:

- Your name, work e-mail address and work phone number
- Your company's address
- Your company registration number
- A description of what your company does
- Any written communications
- A record of telephone communication regarding previous or future contracts
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How do we get your information?

We only collect the information you provide us during contact.

For example, when you:

- Enquire about products or services
- Request a quote

- Onsite during survey visits
- **Who do we share your data with?**
 - We may share some personal data with suppliers for example delivery address, this will only be done if necessary to complete a contract.
 - We don't share your data with third parties for marketing purposes.
- **How do we protect your personal data?**
 - Access to your personal data is password-protected.
 - We regularly monitor our system for possible vulnerabilities and attacks

What are your rights?

You have several legal rights in relation to the information that we hold about you, including:

- The right to request details of the information we have about you.
- The right to ask that we update your information if it is inaccurate or incomplete.
- The right to ask that we erase your information.
- The right to make a complaint with the Information Commissioner www.ico.org.uk if you think that any of your rights have been infringed by us.